

# Lights of Love

## Your guide

**Our annual Lights of Love is an opportunity for the community to join together and remember loved ones missed.**

We celebrate their lives with carols, music and readings, culminating in a special candlelit moment of silent collective remembrance and reflection, before our Lights of Love tree is lit and shines for those in our thoughts.

The event is held outdoors, in the grounds of our Shrewsbury hospice at Bickton Heath.

Lights of Love will start promptly at 4pm.

### **I'm driving, where can I park?**

There is no parking at the hospice as we need to keep those spaces free for people visiting patients and you won't be able to access the hospice by car as there is nowhere for you to turn around, even to drop someone off.

We have arranged free parking at the nearby Oxon Park and Ride (SY3 5AD) from where you can catch our shuttle bus, or walk to the hospice. The walk is mostly flat (there's a slight incline on Clayton Way) and about a mile in length so allow at least 25 minutes.

You will need to tell us if you want a space on the shuttle bus. Please let us know no later than **8 November**.

There is also limited parking in the Clayton Way business park (SY3 8HS) thanks to our neighbours who have gifted us the use of their car parks. The furthest distance to walk from these spaces is about half-a-mile.

All these parking and walking arrangements are signposted and marshalled on the day so you won't get lost, don't worry!

We expect the event to be busy so, please be considerate to those who might be less mobile than you, and use the car parks further away if you can.

### **I'd like to use the shuttle bus, what do I do?**

Our shuttle bus is free to use but you must tell us if you will want a space as seats will be allocated on a first come, first served basis. You can book a space when you make your lights of love dedication.

Please use one of the following ways to let us know:

- Return the form at the end of your invitation letter if you received one
- Complete the form on our website
- Email [events@severnospice.org.uk](mailto:events@severnospice.org.uk)
- Ring us on 01952 221 351

You only need to tell us once but please let us know no later than **8 November**.

There are several buses running between the park and ride and the hospice within two time blocks:

- 3.10pm
- 3.30pm

Lights of Love will start promptly at 4pm.

There is a flat walk (150 yards) between the bus drop-off point and where the outdoor service takes place.

We'll pick you up from where you were dropped off, starting from approximately 4.50pm.

The shuttle bus is wheelchair accessible but capacity is limited. Please call us if you will need a space: 01952 221 351

**Our  
shuttle bus  
is free –  
please  
remember  
to book**

Please turn over...

### **Is the event inside or outside?**

Lights of Love is an outdoor event and is not under cover, so please remember to dress appropriately for an outdoor event in December.

### **What if the weather is really bad?**

Except in extreme weather, the event will go ahead. If there are any changes to the event, we will use our social media channels to post updates. You can find us on **Facebook**, on **X** and on **Instagram**

### **Are there seats?**

There are limited seats available, and these will be reserved for those who really need them. **Please tell us by 8 November if you will require seating. Email is best: [events@severnospice.org.uk](mailto:events@severnospice.org.uk)** Please don't bring your own chairs.

### **Will there be refreshments available?**

Yes, there will be hot drinks and seasonal refreshments available to buy from our Refresh café pop-up.

### **Do I have to tell you in advance if I'm coming?**

Yes please! Just use the form on your letter or our website or email [events@severnospice.org.uk](mailto:events@severnospice.org.uk)

### **What if I can't make it on the day?**

There is no need to tell us if you are not coming. If you would like a programme please remember to share your email address with us when you make your dedication.

### **What time will it finish?**

Lights of Love will last no more than an hour.

### **How do I receive a programme?**

If you are attending the event, you will receive a programme on arrival. We can email a programme to you before Lights of Love if we have your email address and you let us know that is how you wish to receive it. **You can do that in the dedication form on our website.** You can then share the programme with friends and family electronically.

### **Can I stay after the event?**

Of course. You are more than welcome to stay for your own moment of reflection by the tree. If you want to come back at any time, you are welcome to do that too. There is no need to make an appointment. If you are returning on another day, you can park at the hospice.

### **Can I visit the tree at other times?**

The tree will be moved to its seasonal location at the front of the Shrewsbury hospice after Lights of Love. There is no need to make an appointment. If you are returning on another day, you can park at the hospice.

### **Can I visit the sanctuary on the day of the event?**

If you plan to do this, please let us know in advance by emailing [events@severnospice.org.uk](mailto:events@severnospice.org.uk) It can be difficult to accommodate lots of people at one time in the sanctuary so letting us know you plan to visit will help us manage things.

### **Are you putting names on the tree like you used to?**


There will be only lights on our tree; we will put all the names of loved ones being remembered in our commemorative programme.

### **Will I be able to buy Christmas cards and the Severn Hospice 35th anniversary Christmas star at the event?**

Yes, these will both be on sale at Lights of Love.

### **I have another question**

If you have a query not answered here pop it on an email to [events@severnospice.org.uk](mailto:events@severnospice.org.uk) or call us on 01952 221351.



**Please get  
in touch  
if you have  
any questions**